

Privacy & Confidentiality Policy

Effective Date: August 2025

Stellium Consulting Services (“we,” “our,” or “us”) respects your privacy and is committed to protecting the confidentiality of your personal information. This Privacy & Confidentiality Policy explains how we collect, use, store, and safeguard your information when you interact with our website, services, or programs.

1. Information We Collect

We may collect the following types of information:

- **Personal Information** – such as your name, email address, phone number, and any details you provide when booking services, subscribing to newsletters, or contacting us.
- **Usage Data** – such as IP address, browser type, pages visited, and time spent on our website.
- **Voluntary Information** – any additional details you choose to share with us, such as feedback, survey responses, or uploaded content.

2. How We Use Your Information

Your information may be used to:

- Provide and improve our services.
- Communicate with you about updates, bookings, or inquiries.
- Send relevant information, resources, or marketing materials (you can opt out at any time).
- Ensure security, compliance, and proper website functionality.

3. Confidentiality

Any personal or business information you share with us is treated as confidential. We do not sell, rent, or trade your information to third parties. Information will only be disclosed when:

- Required by law or legal process.
- Necessary to protect our legal rights or safety.
- You provide explicit consent for sharing.

4. Data Storage & Security

We take reasonable steps to protect your information from unauthorized access, loss, misuse, or disclosure. However, no online transmission or storage system is 100% secure, and we cannot guarantee absolute security.

5. Cookies & Tracking

Our website may use cookies or similar technologies to enhance your browsing experience, analyse traffic, and personalize content. You can disable cookies in your browser settings, though this may affect website functionality.

6. Your Rights

Depending on your location, you may have the right to:

- Access the personal data we hold about you.
- Request corrections or updates to your information.
- Request deletion of your information (subject to legal obligations).
- Withdraw consent to marketing communications at any time.

To exercise your rights, please contact us at: info@stellium.com.au

7. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy or confidentiality practices of external sites.

8. Updates to This Policy

We may update this Privacy & Confidentiality Policy from time to time. Any changes will be posted on this page with the updated effective date.

9. Contact Us

If you have any questions or concerns about this Privacy & Confidentiality Policy, please contact us:

 info@stellium.com.au